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**Regarding  
Performance Designs Service Bulletin # 002  
Relative Workshop Service Bulletin # 230505.**

27 May 2005

Dear Customer

Before taking any action regarding the bulletin please read the whole document in its entirety.

**Group A Canopies**

To minimize the impact on your business we suggest that you schedule the canopy adjustments with Performance Designs and Fallschirmdepot before you do the inspections. You should also use the scheduled repack on the reserve to determine this. By doing this you will not remove the system from service before it is ready for adjustments. We understand that not all canopies will require any work but this is the best way to serve you, our customer. If you find that no work is necessary, contact the service centers and remove the canopy from the schedule.

**Group B Canopies**

It is only necessary to inspect this range of canopies at the next scheduled repack. We do not expect to find any problems with these canopies but would like to make 100% sure there are no problems in the field.

There should be no need to call Relative Workshop regarding the bulletin. All Relative Workshop requires is that you notify us Via Fax or e-mail the results of the inspection as stated in the bulletin for Group A canopies (please see service bulletin for contact details).

For Group B canopies you only need to send Relative Workshop a report of the inspection if you have found a problem.

We do realize that canopies mentioned in Group A might have been sold or passed on to other parties by your organization. If so, we ask you to please pass this bulletin on to them or to send us the contact details of your customer. We require 100% notification on this group of canopies.

We thank you in advance for your cooperation in this matter.

Regards

**Mark Procos**  
Sales & Marketing Director  
Tandem Program Director.